I need the video mail...it helps me when I am gone not to miss a hearing call....especially an important one....its my connection to the hearing world. I need you to make it where we keep our own video phone numbers the same....I hate it when it changes and I have to go back and tell my friends the different ip number....why not make the hearing have different ph numbers everytime they call? I didnt think so...so come on common sense make it where our is standard and never change. It would be nice to have 911 cause if I see something that needs attention I would have access to the 911 to help a hearing person in need or if my familiy member needs it or i need it....dont you want us to save people too? As a deaf person my needs are greatly needed....I have to have these things in order to live a normal life like hearing people live. Please see that these things get your attention and make a differences in my life....thanks for your attention! Kathy